**30th Annual DRC Conference**, *ADR: Improving the Resolution of Civil Cases* 

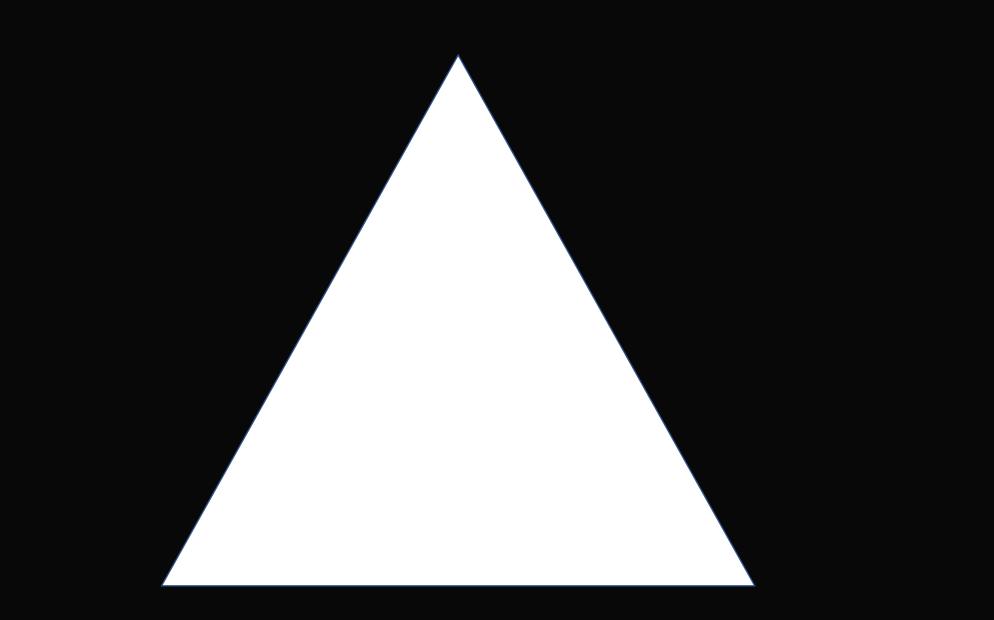


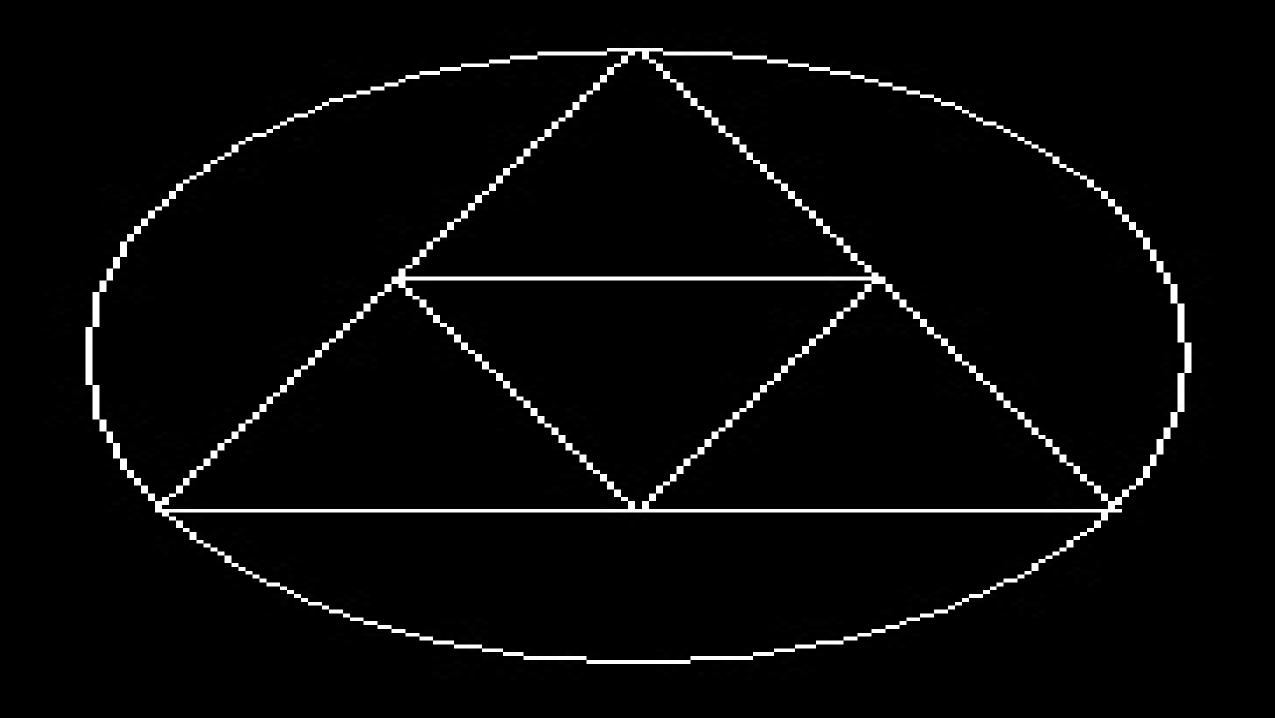
"We must adjust to changing times and still hold to unchanging principles." — Jimmy Carter You cannot change what has already happened. You can always change the way you respond. *Ron Kaufman* 



















### • IF IT FITS, IT BELONGS

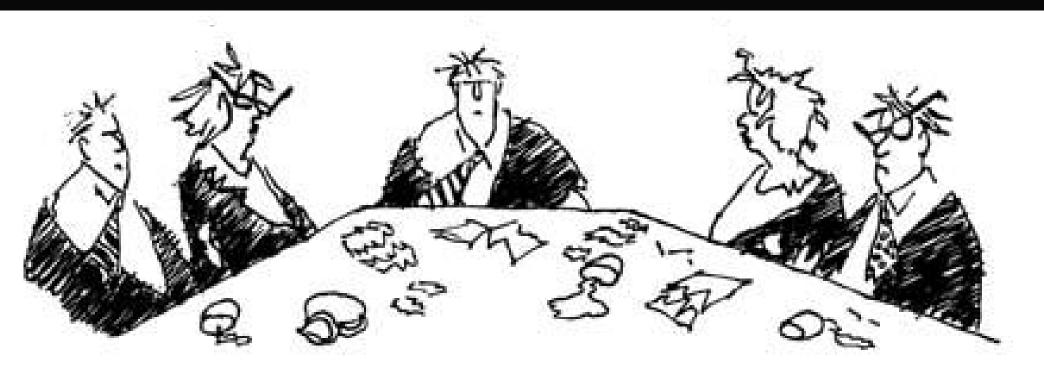
## LITIGATOR MEDIATOR FORUM



### The Mediator's Dilemma: Joint Session, or no joint session?

Part Deux





#### The mediation had gotten off to an inauspicious start.

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The chief peril of a **joint session** is that it denigrates into an adversarial exercise that drives a stake in the heart of settlement. The **joint session**, and indeed the entire **mediation**, can be hijacked by a party/attorney intent on demonstrating how they are going to crush the opposing party at trial.

When mediation participants are kept separated, and the mediator becomes nothing more than a messenger, communication suffers. Mediation has been around for several thousand years, and the joint session has always been a pivotal part of that process.

A majority of JAMS mediators have experienced increased resistance to the use of initial joint sessions. The preference of attorneys is a primary consideration in deciding whether to have a joint session, and comments indicate mediator sensitivity to lawyer resistance.

#### It is time to recognize changing circumstances and client preferences. Mediators need to deconstruct joint sessions to determine what purpose they currently serve, how they might be restructured, and what other methods are available to accomplish their intended purposes

"No mediator is going to make a living if she or he goes around telling experienced litigators to be more spiritual and take a more transformative path".





#### **Figure 3: Continuum of Party Participation**

High Substantive Joint Sessions Scope Substantive JS/ Party Involvement Addl JS as Needed Session **Opening Stmts**/ No Further JS Joint Meet & Greet/ **No Further JS** Exploratory Caucus/ Potential JS No Joint NO-Sessions Employment Pers Injury Family/Probate Commercial Relational Type of Case Transactional

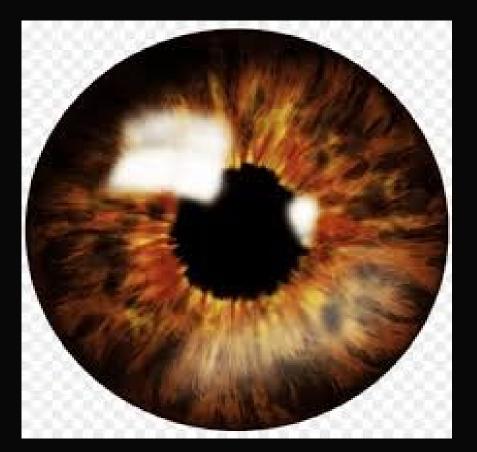
Source: C.D. Bultena, K.R. Tilker, C.D. Ramser

• If a decision is made to commence with a joint session, it is important for the mediator to set a positive tone in the opening remarks.

• During the opening remarks prior to the joint session, it is important for the mediator to protect the process.  Much of the structuring, and many of the strategies and techniques of the rationalist approach to negotiation and mediation are slowly being reconsidered in light of neuroscience and cognitive psychology.



#### TAKE A STROLL THROUGH YOUR MIND

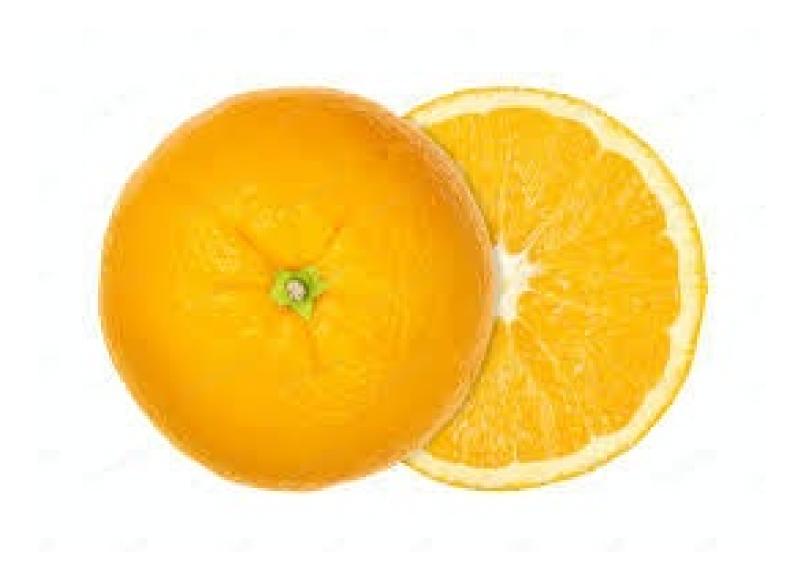


## **The Ethics of Control**

- Create the environment and ambiance
- Set the tone
- Achieve common purpose by understanding perspectives and positions
- Discern motives and interests by observing and listening

# LISTEN





# OBSERVE













 Video mediations can make people more comfortable and productive.

## The New Normal







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