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Mari J. Frank, Mediator



- CIVIL LAW
- NEGOTIATIONS
- MEDIATIONS
- MCLE TRAINING
- SEMINARS

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Mari J. Frank, Esq.

- Attorney/Mediator
- Professor, Dispute Resolution
- Professional Speaker/Trainer
- Certified Privacy Professional
- Certified Trainer, St Bar of CA
- Author, several books/treatises
- Podcast Show Host

EXPERTISE IN CONFLICT TRANSFORMATION

Mari Frank is an attorney, mediator, and Certified Information Privacy Professional (CIPP), author, professor, and radio show host in private practice in California and Florida. She worked in the District Attorney's Office, practiced insurance defense law, and had a general civil law practice. She has successfully resolved thousands of disputes as a neutral since 1985.

Ms. Frank was the founding President of the Orange County Chapter of the Society for Professionals in Dispute Resolution-Orange County, California. She served for three years as founding Chair of the State Bar of California Alternative Dispute Resolution Committee. She is a certified mediator for the Civil Mediation Panel for the Orange County Superior Court and serves on the Executive

Committee of the Orange County California Courts Arbitration and Mediation Administration Committee. She also serves as a Master Mediator for the Mediation Fee Dispute program for the Orange County Bar Association. Ms. Frank has taught hundreds of law students as a law professor, and thousands of attorneys as a certified trainer for Continuing Legal Education for the Bar. She taught negotiation, mediation and conflict resolution at the University of California, Irvine and taught conflict management and leadership skills at Brandman University. She was an adjunct professor at Western State University School of law for eight years.

She was President of the Orange County Society for Professionals in Dispute Resolution, Chair of the first ADR Court Diversion Program of the Orange County Bar Association and served on the first board of the Southern California Mediation Association. She was a Board Member of the Orange County Bar Association ADR Section and served on the Board of the Southern California Mediation Association.

In 2021 Mari became certified as a Florida Supreme Court Certified Circuit Court and Family Court Mediator. She is a member of the Hillsborough County Bar Association and is active in the ADR Section.

Aside from her private practice, she has authored five

books including a textbook *Negotiation Breakthroughs*, and many published articles/booklets dealing with conflict resolution. She is also co-author of *Stepping Stones to Success*, and co-author of *Fighting for Love*. Ms. Frank consults, presents keynotes, workshops, training and facilitation and mediation for corporations, agencies and non-profits. She continues to present leadership and conflict management programs for EPIC Trainings in Canada. Some of her clients have been American Express, Hartford Insurance, AIG, 3 M Corporation, Chartis, Merrill-Lynch, The Human Resources Association of Greater St. Louis, Motorola, California Credit Union Conference, McKesson, the State Bar of California and more, etc. She presents conflict transformational live training programs and webinars for lawyers, governmental agencies, and business professionals. She has taught myriad participants to utilize effective "solutioneering" techniques to transform adversity into opportunities in reaching private, successful agreements.

EXPERTISE IN PRIVACY

Ms. Frank is also a **Certified Privacy Expert (Certified Information Privacy Professional)** and provides consulting, training, and expert testimony on privacy issues nationwide.

As a **privacy expert**, Ms. Frank has authored the *Complete Idiot's Guide to Recovering from*

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Identity Theft; the Identity Theft Survival Kit, From Victim to Victor; Safeguard Your Identity and co-Author of ***Privacy Piracy*** with Beth Givens, former Director of the *Privacy Rights Clearinghouse*.

Mari continues to serve as **Special Advisor** to the Executive Committee of Law Practice Management & Technology Section for the State Bar of California and was Chair of the Privacy committee of that section. She also is a privacy advisor to 3 M Corporation. In 2012, Ms Frank was featured by Money Magazine as a “Money Hero” for her privacy work. In January 2013, the Privacy Commissioner of Ontario Canada named her a Privacy Ambassador.

Ms. Frank has testified several times before the U.S. Senate and the California Legislature, the FTC, and the Social Security Administration. She gave a speech at the White House in 1999 with former President Bill Clinton that was televised on C-Span. She has served as a Sheriff Reserve in Orange County, California from 2000 until 2021. She served for several years on the advisory board of the California Office of Privacy and on the Privacy Task Force for the California Department of Motor Vehicles, the Consumer Federation of America

(DC), the Privacy Rights Clearinghouse, and for 12 years, she was an advisor to the Identity Theft Resource Center. She is a former member of the Privacy Rights Clearinghouse Board of Trustees, and she serves as a distinguished fellow for the Ponemon Institute, a research institute dedicated to promoting responsible information management.

As a professional speaker, she has presented programs and consulting for The Federal Trade Commission, the Annual Conference of Ohio Chiefs of Police, the Orange County Sheriff's Department, The Retired Military Association, the Houston Office of the FBI, the Veterans Administration, The Social Security Conference, the Economic Crime Summit, Experian, the California Senate and dozens more entities.

As a media commentator, she has appeared on ***Dateline, NBC, 48 Hours, Montel, CNN, ABC Nightly News Investigative Reports***, and dozens of other national television shows. She has been featured in the ***New York Times, LA Times, U.S. News and World Report, Your Money Magazine, Parade Magazine, the Wall Street Journal, the Washington Post***, and dozens more national publications. Ms.

Frank has been interviewed on over 350 radio shows and has been the host of ***Privacy Piracy and Fighting for Love*** since 2005. These radio shows aired Monday mornings on KUCI, 88.9 FM at the University of California, Irvine, and streamed at www.kuci.org and also podcast. Mari received a Broadcasting award from Be Real Broadcasting for excellence as a radio host. She also hosted her own PBS television special entitled ***“Protecting Yourself in the Information Age”*** which aired nationally from 2005-2007.

Ms. Frank uses a variety of “solutioneering” techniques as a mediator, legal advisor, privacy expert, and expert witness. She has a unique expertise as a mediator blending privacy with confidentiality for various types of disputes including business, privacy, family, and other civil disputes.

Most of all she loves teaching and learning from her clients and students!